

# Lifestyle Solutions' Commitment to the Safety and Wellbeing of Children and Young People



## We are committed to:

- Children and young people's right to privacy, safety, right to be heard and to participate
- A zero tolerance of ANY violence, abuse, neglect and/or exploitation
- Provide physically, emotionally, culturally safe, and high nurturing environments for vulnerable children and young people who cannot live with their families (e.g. Out of Home Care) and/or those living with a disability
- Listen to all worries, complaints and feedback received from children and young people and immediately action these concerns, ensure responses are culturally responsive, child-centred and developmentally focused
- Train and support our people to a) identify early, risk and danger of violence, abuse, neglect, and exploitation early to keep children and young people safe; and b) respond to complaints informed by best practice guidelines
- Immediately respond, document and escalate, all disclosures, observations and allegations about safety concerns as per our policies and legislated mandatory responsibilities and work collaboratively with relevant Lifestyle Solutions' teams and the relevant Child Safety Department
- Ensure any safety concern regarding violence, abuse, neglect or exploitation is notified, on the day the concern is identified and before the shift/workday ends, to the relevant Child Safety Department
- Immediately action investigation(s) and other safeguarding requirements to ensure safety and best practice
- Ensure all our people who work, have contact with children and young people or their information undergo national police checks and hold valid Working with Children Checks. International police checks will also be undertaken with new starters, where required.

**Andrew Hyland**  
CEO  
Lifestyle Solutions

