






Visitor Protocols – COVID Safe (WA – Perth Metro and Peel Regions)

To keep everyone safe:

	<p>Visitors are not permitted at services in Perth Metro and Peel Regions until further notice.</p> <p>Except in the case of:</p> <ul style="list-style-type: none"> - Medical need - Urgent repairs or building works - Compassionate grounds
	<p>Please check in using the QR code or sign in sheets</p>
	<p>We may check your temperature.</p> <ul style="list-style-type: none"> • Results of the test are not stored and are not linked to your name • You will be denied access to our site if the thermometer indicates a reading 37.5 or above after testing • The results of your test will not be disclosed to any other party or linked to any records <p>We can provide you a copy of our privacy policy on request</p>
	<p>While onsite please:</p> <ul style="list-style-type: none"> - Wear a mask - Maintain physical distancing - Follow the instructions provided by our Team Members - Wash your hands, or use the hand sanitiser on entry and exit - Sit or remain only at allocated spaces - Keep your visit as brief as possible
	<p>These rules are intended to keep our Customers, children, and young people safe.</p> <p>Please:</p> <ul style="list-style-type: none"> - Follow these rules - Be respectful towards our team - Let us know if you don't feel well - Try other forms of contact like phone, or video chat during the pandemic

For more information please email our Customer Service Support team at customerservicesupport@lifestylesolutions.org.au or call us on **1800 249 075**

Thank you for your understanding during this challenging time.