







Visitor Protocols – COVID Safe

(SA,WA*,TAS,NT) *outside Perth Metro and Peel regions

Welcome! To keep everyone safe during your visit:

	<p>You are not permitted access if you:</p> <ul style="list-style-type: none"> ○ Are feeling unwell ○ Have a temperature above 37.5°C ○ Have visited any hotspot in any State or Territory ○ Have been in contact with someone diagnosed with Covid-19
	<p>Please check in using the QR code or sign in sheets</p>
	<p>Onsite visits are:</p> <ul style="list-style-type: none"> - Conducted in the persons room or in an allocated area - Large group meetings require additional approvals via CustomerServiceSupport@lifestylesolutions.org.au
 	<p>While onsite please:</p> <ul style="list-style-type: none"> - Maintain physical distancing - Follow the instructions provided by our Team Members - Wash your hands, or use the hand sanitiser on entry and exit - Sit or remain only at allocated spaces - Keep your visit as brief as possible
	<p>These rules are intended to keep our Customers, children, and young people safe.</p> <p>Please:</p> <ul style="list-style-type: none"> - Follow these rules - Be respectful towards our team - Let us know if you don't feel well - Try other forms of contact like phone, or video chat during the pandemic

For more information please email our Customer Service Support team at customerservicesupport@lifestylesolutions.org.au or call us on **1800 249 075**

Thank you for your understanding during this challenging time.