





Family Visit Protocols – COVID Safe (NSW Foster Care)

Welcome! *To keep everyone safe during your visit:

	<p>You are not permitted attendance if you:</p> <ul style="list-style-type: none"> - Are feeling unwell (cold and flu like symptoms, loss of smell or taste) - Have a temperature above 37.5°C - If you have in the last 14 days visited: <ul style="list-style-type: none"> o Any 'Self isolate and get tested' or 'Monitor for Symptoms' sites'* (Check the site for exceptions) o Or have returned from overseas - Have been in contact with someone diagnosed with Covid-19
	<p>If you have been in any of these NSW hotspots, please:</p> <ul style="list-style-type: none"> • Areas subject to restrictions – do not attend • Get tested and self-isolate hotspot – do not attend • Self-monitor for symptoms hotspot – wear a mask, social distance
	<p>While visiting please:</p> <ul style="list-style-type: none"> • Maintain physical distancing • Wear a mask if necessary • Follow the instructions provided by our Team Members • Wash your hands, or use the hand sanitiser before and after the visit • Keep your visit as per contact schedule
	<p>These rules are intended to keep our Customers, children, and young people safe. Please:</p> <ul style="list-style-type: none"> - Contact us before your visit - Follow these rules - Be respectful towards our team - Let us know if you don't feel well

*As per NSW Health Dept order

For more information about our response to COVID-19 please email our Customer Service Support team at customerservicesupport@lifestylesolutions.org.au

Thank you for your understanding during this challenging time.

Last Updated 29/1/2021