





Visitor Protocols – COVID Safe (VIC)

Welcome! To keep everyone safe during your visit:

	<p>You are not permitted access if you:</p> <ul style="list-style-type: none"> • Are feeling unwell • Are not wearing a mask • Have a temperature above 37.5°C • Have in the last 14 days visited: <ul style="list-style-type: none"> ◦ These NSW Local Government Areas: <ul style="list-style-type: none"> ◦ Parramatta, Fairfield, Liverpool, Campbelltown, Camden, Wingecarribee, Wollondilly ◦ Any NSW hotspot ◦ Overseas • Have been in contact with someone diagnosed with Covid-19
	<p>We may ask to check your body temperature.</p> <ul style="list-style-type: none"> • Results of the test are not stored and are not linked to your name • Test results are wiped from the electronic device immediately after testing • You may be denied access to our site if the thermometer indicates a reading 37.5 or above after testing • The results of your test will not be disclosed to any other party or linked to any records • We can provide you a copy of our privacy policy on request.
	<p>While onsite please:</p> <ul style="list-style-type: none"> • Maintain physical distancing • Follow the instructions provided by our Team Members • Wash your hands, or use the hand sanitiser on entry and exit • Sit or remain only at allocated spaces • Keep your visit as brief as possible
	<p>These rules are intended to keep our Customers, children, and young people safe.</p> <p>Please:</p> <ul style="list-style-type: none"> • Contact us before you visit • Follow these rules • Be respectful towards our team • Let us know if you don't feel well • Try other forms of contact like phone, or video chat during the pandemic.

For more information please email our Customer Service Support team at customerservicesupport@lifestylesolutions.org.au or call us on **1800 249 075**

Thank you for your understanding during this challenging time.