

## **Support Coordination**



We're here to support you. We provide assistance to help you access and coordinate your supports more effectively. We're committed to making sure that you get the support you need to help you live more comfortably and independently.

Our detailed understanding of the types of supports our customers need allows us to develop support systems that reflect individuality, interests, needs and culture.

Support Coordination involves:

- helping you to choose and organise the supports you need
- working with you to develop an individualised management plan that addresses your specific needs and goals
- assisting you to build a connection with and participate in your community
- regular check-ins with you to make sure you're getting the most out of each service
- helping you develop the skills to self-manage your supports in the long-term
- = managing crisis situations on your behalf.

We understand that needs change and you may need to review and modify your existing arrangements. We can help to ensure you have the correct supports in place to meet your changing circumstances.

## What our customers can expect?

We're committed to our customers. As part of our service delivery, our customers can expect reliable, responsive, flexible, friendly, empathetic and caring service.



## Talk to us

Contact one of our friendly staff at Lifestyle Solutions on 1800 634 748 for more information.

You can access Support Coordination by asking your Local Area Coordinator to include it in your NDIS plan.

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For more information on how we can help you, or someone in your care, contact us.

1800 634 748 enquiry@lifestylesolutions.org.au lifestylesolutions.org.au



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